COLLISION REPORTING CENTER

Accident
Support Services International Ltd.

CAPE BRETON REGIONAL POLICE SERVICE

FOR YOU SERVING WITH YOU

Workflow

COLLISIONS REFERRED TO THE CRC

Accident Support Services International Ltd.

COLLISION WORKFLOW

CAPE BRETON REGIONAL POLICE

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Collision Occurs
    │
    ├─────────────────────────────┐
    │                             │
Citizen calls 911          Officer happens upon
    │                        collision
    │                             │
Dispatch determines if     Officer makes
officer is dispatched or   determination to complete
referred to CRC            collision or refer to CRC
    │                             │
    ├──────────────┐          ├──────────────┐
    │              │          │              │
Dispatch        Officer    Officer        Officer
provides        dispatched provides       completes MVCR
information      and        QR code        on-scene
including       completes   to direct
reportacollision.com MVCR   citizens to
                on-scene   reportacollision.com
    │              │          │
Citizen attends            Citizen attends
CRC to                     CRC to
complete report            complete report
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COLLISIONS NOT REFERRABLE TO THE CRC

OFFICERS MUST ATTEND WHEN A COLLISION INVOLVES:

- Death or injuries that require medial transport from the scene to a hospital

- Criminal activity (e.g. impaired driving, stolen vehicle, etc.)

- A vehicle transporting dangerous goods / hazardous materials

- A person whose driver's license is suspended or is uninsured

- Damage to private, municipal or highway property

- A municipal service vehicle

- Bicycles and/or Pedestrians

***All other collisions to be referred to the CRC**
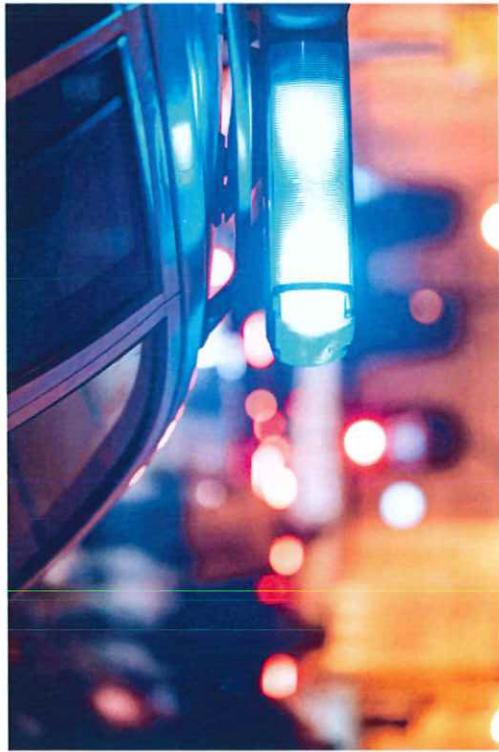
TOWING BOUNDARIES

NON DRIVABLE VEHICLES WILL ONLY BE TOWED TO THE CRC IF THE ACCIDENT HAPPENS WITHIN A 10KM RADIUS OF CENTRAL HEADQUARTERS
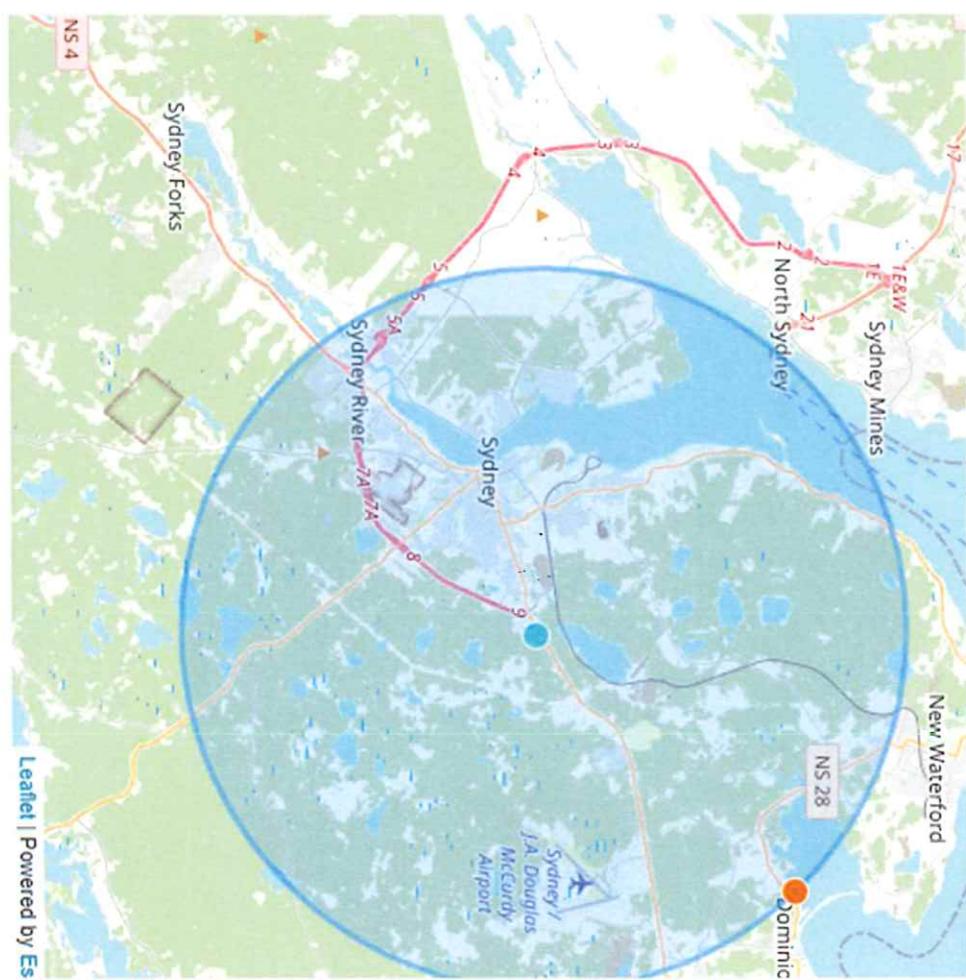
BENEFITS TO POLICE

- Officers Available for Higher Priority Needs
- Collisions Redeployed to CRC
- Reduce Secondary Collisions
- Secure & User Friendly
- Easily Accessible Data Records
- Complete Collision Data Analysis
  - Near Real Time Availability
- Proactive Traffic Safety Efforts
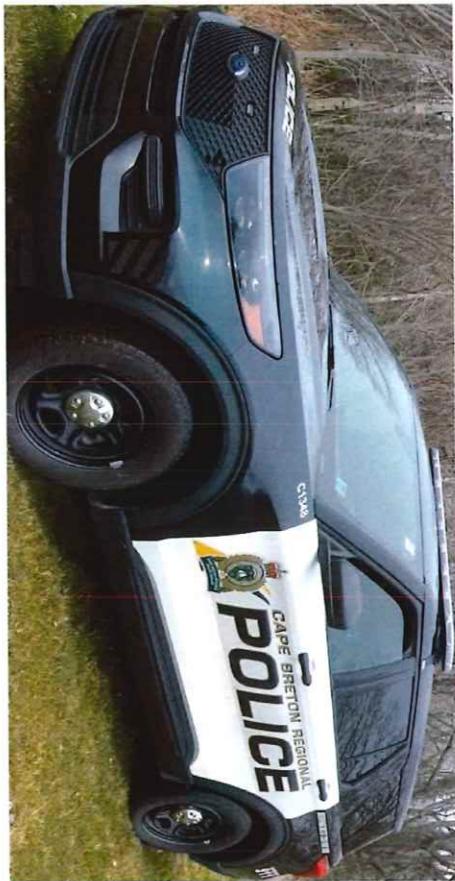
BENEFITS TO THE PUBLIC

- Shorter roadside wait times
- Safe & comfortable environment
- Increased safety by clearing roadway
- Reduces traffic congestion
- Reporting made convenient
- Quicker claims process
- Information made timely to Traffic Engineers
  - To resolve road configuration issues
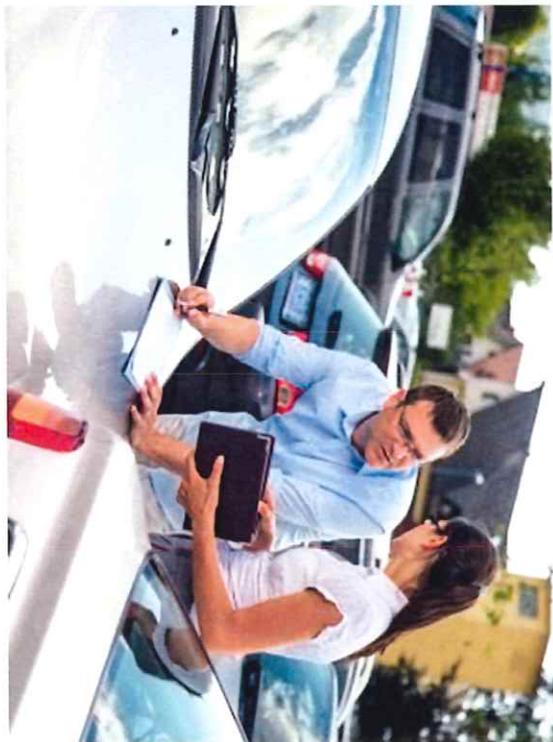
DISCUSSION AND QUESTIONS